

# *Discussion Paper*

## Seamless Sustainable Service Excellence!

### A Declaration of Interdependence

*Animal Assisted programs, services and activities involve partnerships with animals in treatment, or for assistance, to improve functional capabilities, quality of life, and social inclusion@.*

*Interest in collaborating to foster mutual success, as well as access to sustainable resources has been growing exponentially over the last couple of years. As a result, The Canadian Foundation for Animal-Assisted Support Services (CFAS) has drafted this discussion paper along with a corresponding 'call to unity in diversity'.*

*By endorsing the principles and values of this 'Declaration' you are helping the Foundation to build an appeal to invest in the development of seamless and sustainable service excellence across Canada.*

[\*\*Click Here to Endorse This Declaration!\*\*](#)

The Canadian Foundation

*The Canadian Foundation for  
Animal-Assisted Support Services (CFAS)  
1010 Polytek St., Unit 14  
Ottawa, Ontario, K1J 9H9  
Phone: 1-888-473-7027  
www.cf4aass.org*

*Copyright All rights reserved.*

*Business Number: 870159043RR0001*

#### **Vision Statement**

*Our vision is being the philanthropic leader that inspires and sustains the innovation, coordination, and integration of Animal-Assisted Support Services within Canada's health-care, social services, corrections, and justice sectors.*

#### **Value Creation Statement**

*CFAS invests in the human-animal bond experience, One of Canada's most precious natural resources, in order to build healthier and safer communities for people, pets and partners (animals in service).*

## From A Maze to Amazing



## Silos to Synergy

No one organization, individual, or group alone can meet the complex needs of people who experience daily living challenges. As such, this appeal is to ask for your endorsement of this discussion paper to help the Foundation build a strong case for capacity building in order to invest in you, your work, and those you serve in your respective communities.

## What is Collaboration?

Collaboration means different things to different people; in an attempt to gain a common understanding of and appreciation for collaboration, this declaration was drafted to inspire 'appreciative inquiry' in the spirit of inclusion, so as to tackle old problems in new ways.

## Collaborators verses Competitors

Establishing a scope of and guiding principles for coordinated knowledge mobilization and meaningful stakeholder engagement would provide a means to foster national benchmarks for increased consumer confidence, animal welfare, and public safety.

## Appreciating Others the Way Our Animals Appreciate Us

### ***In order to contribute to unity in diversity I want to:***

- ✚ Be part of the solution
- ✚ Promote the development of a skilled work force to improve the quality of life of people, pets, and partners (animals in service),
- ✚ Collaborate to cultivate joint-strategies that make the best possible use of everyone's time, energy, expertise, and resources
- ✚ Contribute toward developing a common language to facilitate meaningful engagement and outcomes,
- ✚ Participate in discussions that consolidate best practices producing national benchmarks and guidelines,
- ✚ Encourage the advancement of National Standards of Canada, when deemed feasible and appropriate,
- ✚ Inspire and invest in service excellence,
- ✚ Grow mutually beneficial partnerships and working relationships to better serve Canadians,
- ✚ Define success in terms of the impact of Animal-Assisted Support Services in the lives of Canadians and their respective communities,
- ✚ Mobilize knowledge for the greater good,
- ✚ Participate in and/or facilitate opportunities to build a cohesive credibility chain to increase consumer confidence, animal welfare, and public safety,
- ✚ Share information today that could save a life, nurture hope, and build a better tomorrow.